

How to get Issue ID in Jira?

Currently alpha preview of Cloud Native Synchronizer shows numeric **Jira IDs** in sync history log, **instead of issue keys** (we are working to change that).

Please note that if **click** on particular Jira ID - you will be redirected to it in Jira (where you will be able to see the key)

Jira	Azure	Outcome	Sync time
10144	→ 141	SYNCED	a month ago
10144	→ 141	SYNCED	a month ago

Conversely - if you want to get **Jira ID** for particular issue, you can get it by exporting it to XML (from Issue view menu) or calling [Jira REST API](#) programmatically.

To make things easier - please see the solutions below.

Browser console

Open issue in Jira and run this code in browser console to quickly get ID for particular issue:

```
if (issue_key = new URL(window.location.href).searchParams.get("selectedIssue") || (/^\[[^\]]+\]/g.exec(document.title) || [])[1])
{
    fetch(window.location.origin+'/rest/api/3/issue/'+issue_key)
    .then(res=>{
        if(res.ok)
            return res.json()
        else
            throw new Error('Something went wrong')
    })
    .then(data => console.log("Issue ID for "+issue_key+": "+data.id))
    .catch(err => console.log("Error occurred while fetching issue ID: ",err))
}
else {
    console.log("Please run it on Jira Issue view page to get issue ID.")
}
```

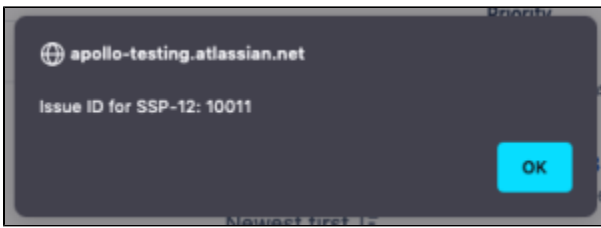
Bookmarklet

You can also add a [bookmarklet](#) in your browser's bookmarks bar for quick access.

To do so – create a bookmark in your browser with name of your choice (e.g. "Get Issue ID") and paste the code below into the URL field:

```
javascript:(function()%7Bif%20(issue_key%20%3D%20new%20URL(window.location.href).searchParams.get(%22selectedIssue%22)%20%7C%7C%20(%2F%5E%5C%5B(%5B%5E%5C%5D%5D%2B)%5C%5D%2Fg.exec(document.title)%20%7C%7C%20%5B%5D)%5B1%5D)%0A%7B%0A%09fetch(window.location.origin%2B'%2Frest%2Fapi%2F3%2Fissue%2F'%2Bissue_key)%0A%09.then(res%3D%3E%7B%0A%09%09if(res.ok)%0A%09%09%20%09return%20res.json()%0A%09%09else%0A%09%09%09throw%20new%20Error('Something%20went%20wrong')%0A%09%7D)%0A%09.then(data%20%3D%3E%20alert(%22Issue%20ID%20for%20%22%2Bissue_key%2B%22%3A%20%22%2Bdata.id)%0A%09.catch(err%20%3D%3E%20alert(%22Error%20occurred%20while%20fetching%20issue%20ID%3A%20%22%2Cerr)%0A%7D%0Aelse%20%7B%0A%09alert(%22Please%20run%20it%20on%20Jira%20Issue%20view%20page%20to%20get%20issue%20ID.%22)%0A%7D%7D)%%3B
```

To use it - navigate to any issue in Jira and click the bookmark you have just added – an alert will show with this Issue's ID.



Bulk export

To get IDs for multiple Jira Issues – you can [export](#) them to XML or CSV from Issues/Filter view.