

Mail Notifications

Configuration

Go to **Settings** tab and set up **SMTP Mail Server configuration**.

The screenshot shows the 'Mail Notifications' configuration page in the TFS4JIRA Synchronizer. The page has a header with the logo and 'WELCOME IRYNA_IHNATIUK | [user icon]'. A navigation bar includes 'PROFILES', 'CHECK-INS', 'ERRORS', 'SETTINGS' (active), 'LOG', and 'ABOUT'. A left sidebar contains icons for home, mail, and help. The main content area is titled 'Mail Notifications' and contains the following fields and options:

- From address ***: fromAddress@gmail.com (The default address this server will use to send emails from.)
- To address ***: toAddress@gmail.com (The default address this server will use to send emails to.)
- Email subject prefix**: [TFS4JIRA sync] (Optional. This prefix will be prepended to all outgoing email subjects.)
- This Synchronizer's URL**: https://example.com (Optional. This URL will be included in email footer.)
- SMTP Server**
 - SMTP host ***: smtp.gmail.com
 - SMTP port ***: 587
 - Timeout (s) ***: 30
 - SSL**:
 - Username ***: username
 - Password ***: [masked]
 - Configuration enabled

At the bottom, there are 'Save' and 'Test' buttons.

Fill out this form. Click the "Test" button and you will receive a test e-mail. Check if everything is correct. Save configuration.



"This Synchronizer's URL" is an optional field. If filled, it enables links in the notification emails that take you directly to the Synchronizer.

If you would like to stop receiving the e-mails, uncheck the "Configuration enabled" checkbox.

When errors are sent out

After SMTP configuration is enabled you will start to receive errors messages about 1 minute after they occurred:

TFS4JIRA: 1 error(s) found

Synchronizer encountered 1 error(s).

Error details	# of occ.	Last occurrence
2018-11-21 14:47:04,989 [10] WARN synchronizer.Services.SchedulerService - Error running profile "TEST_RADEK" synchronization System.Security.Cryptography.CryptographicException: Padding is invalid and cannot be removed. at System.Security.Cryptography.RijndaelManagedTransform.DecryptData(Byte[] inputBuffer, Int32 inputOffset, Int32 inputCount, Byte[]& outputBuffer, Int32 outputOffset, Pad...	2	2018-11-21 14:47:10+01:00

You will not receive notifications about those errors again until you access the [Synchronizer](#), go to the "Synchronizer's Error" page and clear the errors list.

This message was sent by TFS4JIRA.

If you wish to stop receiving these messages edit the "Mail Notifications" settings inside the TFS4JIRA [Synchronizer](#) or notify your TFS4JIRA administrator.

If an error occurs in each synchronization cycle:

- Synchronizer will send you a notification about this error only once;
- Each subsequent synchronization will increase the number of occurrences of this error until you clear it from the error list on the Synchronization Errors page.

Clearing errors

If you received notifications about errors, go to Synchronizer and open the **Errors** page:



Synchronizer encountered 26 error(s).

[Clear all errors](#)

2018-11-05 09:48:52,540 [16] ERROR synchronizer.Controllers.TfsController - Error while connecting to TFS server: TF30063: You are not authorized to access https://demo-spartez.visualstudio.com/.
System.Exception: Error while connecting to TFS server: TF30063: You are not authorized to access https://demo-spartez.visualstudio.com/. --->
Microsoft.TeamFoundation.TeamFoundationServerUnauthorizedException: TF30063: You are not authorized to access https://demo-spartez.visualstudio.com/.
at Mic...

[Show more](#)

Number of occurrences: 1 **First occurrence:** 2018-11-05 09:48:52+01:00 **Last occurrence:** 2018-11-05 09:48:52+01:00

2018-11-05 20:54:24,650 [30] WARN synchronizer.Services.LicenseService - Could not fetch license, using cached license, The error was: Unable to connect to URL: https://tfs4jira-ondemand.spartez.com/tfs4jiraod/rest/synchronizer?myVersion=7.4.2.1&url=https%3a%2f%2fdemo-spartez.atlassian.net, The remote name could not be resolved: 'tfs4jira-ondemand.spartez.com'

Number of occurrences: 3 **First occurrence:** 2018-11-05 08:54:24+01:00 **Last occurrence:** 2018-11-05 08:56:43+01:00

2018-11-05 20:55:24,197 [15] WARN synchronizer.Services.LicenseService - Could not fetch license, using cached license, The error was: Unable to connect to URL: https://tfs4jira-ondemand.spartez.com/tfs4jiraod/rest/synchronizer?myVersion=7.4.2.1&url=https%3a%2f%2ftest742today.atlassian.net, The remote name could not be resolved: 'tfs4jira-ondemand.spartez.com'

Number of occurrences: 6 **First occurrence:** 2018-11-05 08:55:24+01:00 **Last occurrence:** 2018-11-05 08:57:06+01:00

2018-11-06 09:03:01,955 [26] WARN synchronizer.Services.LicenseService - Unknown error during checking Jira License. TFS4JIRA Cloud server returned: Other Exception
Received status: 403
message: {"errorMessage": "Your Atlassian Cloud subscription requires renewal"}

Number of occurrences: 10615 **First occurrence:** 2018-11-06 09:03:01+01:00 **Last occurrence:** 2018-11-07 10:06:20+01:00

Here you can view all errors, read full error messages, delete errors one by one or all at once.



Same errors that differ only by issue key or work item id may be merged together and displayed as one in this list. To see errors by the issue and work item pair go to profile errors (see [Viewing and managing errors log](#) for more details).